## BEFORE THE FORUM

## FOR REDRESSAL OF CONSUMER GRIEVANCES

## IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 9<sup>th</sup> day of June 2020 C.G.No:277/2019-20/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao

Chairperson

Sri. Dr. R. Surendra Kumar

**Independent Member** 

Between

T.M.Dilli Babu , Kalamanaidupet , Gandhipuram, Satyavedu, Chittoor- Dist Complainant

ANI

1. Deputy Executive Engineer/O/Nagalapuram

Respondents

2. Executive Engineer/O/Puttur

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## **ORDER**

- 1. Complainant requested for heightening of low lying electric lines on account of formation of new road.
- Respondent No.2 filed written submission stating that the height of the lines was increased. Complainant also satisfied with the work. Respondent also filed the copy of the letter issued by the complainant stating that he is satisfied with the work done by the respondents.
- 3. In view of raising of height of low level lines pointed out by the complainant and as complainant himself admitted that his grievance is resolved the complaint is disposed off accordingly.

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DESPATCHED

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If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9<sup>th</sup> June 2020.

Sd/-Independent Member

Sd/ Chairperson

**True Copy** 

Member/Finance

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.